



WORKBOOK



Helen Chilton

Second Edition



GOING SHOPPING

VOCABULARY

Shopping



Match the words to their meanings.

- 1 charge
- 2 customer service
- 3 discount
- 4 exchange
- 5 online shopping
- 6 promotion
- 7 purchase
- 8 receipt
- 9 refund

UNIT 1

- 10 send something back
- a a piece of paper you receive when you buy something
- **b** money given back to you if you return something
- c take something back to a shop and replace it with something else
- d something that you buy
- e helping customers in a polite way
- f ask for money for a service or activity
- g a special offer on a product
- h shopping on the internet
- i return an item that you bought online
- j a lower price than usual for something



Choose the correct answer.

- 1 The customer service / online shopping is excellent in this shop. They're really helpful to customers.
- **2** I saw an advertisement yesterday about a 20% *refund | discount* on all electrical items.
- **3** If the shorts don't fit, you can always *send them back / refund them.*
- **4** How much did you *shop / spend* on that new game?
- **5** I've lost the *refund | receipt*, but perhaps you have the information on your computer system.
- **6** When you work in a shop, you have to do more than just *serve* / *charge* customers.
- 7 There are some great exchanges / promotions at M&F you can buy one item and get one free!
- 8 The watch shop doesn't *charge / spend* you if you need a new battery.
- **9** The sales assistant said that I could get a receipt / refund if I brought the jumper back within 30 days.
- **10** You don't always have to pay delivery *charges* / *receipts* when you shop online.

Complete the sentences with the words in the box. There are two words you do not need.

	charge receipt		exchang served	
4	I paid for 2 Get to E 3 Have you shopping the shopping of the	y who	these a lot of s so that the harge us to	e amazing s is in Year 12. e jeans for thes money on ey are true on clothes perbut I hate go into

READING

You are going to read an article about a shopping centre called the Dubai Mall. Read the article quickly. What's special about the mall?

The **BIGGEST** shopping centre in the world

Dubai is an amazing place to go shopping and if you love fashion, this is the place to come! My favourite place is the Dubai Mall. It's the largest shopping centre in the world by total area and there are about 1,200 shops. There are different 'districts' in the mall. For example, there's one whole section which sells shoes, and another which sells jewellery. I often spend time walking up and down Fashion Avenue with my friends - that's where the designer shops are, like Dolce & Gabbana and Dior. 1

It's great to look in the windows at the luxury items, though.

Some people think shopping malls are boring, but the Dubai Mall isn't! Of course, there are a lot of shops, but there are plenty of other things to see and do there. There's an aquarium and underwater zoo, and we go to the cinema or ice-skating there, as well. 2 need them because it's pretty easy to get lost!

There are a lot of places to eat in the mall. There's fast food, many different kinds of international food, and healthy stuff, too. I love going to the Rainforest Café. We usually get fruit smoothies and burgers. There's one called the 'Jungle Chicken Burger', which is delicious. The desserts are great. I love seeing little kids' faces when the 'Sparkling Volcano' dessert arrives at their table. It's a huge chocolate thing! 4

Next to the mall is the Burj Khalifa - the tallest building in the world. You can travel up to the observation deck at the top of the building from the mall. From there you can look down on Dubai. I don't go up there very often because everything looks so small from above that you can't see it very well. I go to the Dubai Fountain several times a year, though. 5 It's the world's largest musical fountain and it's free to watch. It's fun!





Reading Part 4

- Five sentences have been removed from the text below. For each question, choose the correct answer. There are three extra sentences which you do not need to use.
 - A You can get anything you like.
 - **B** They charge a lot of money to do this.
 - **C** We can't afford to buy much there, even when there are discounts or promotions.
 - **D** That's just outside the mall, too.
 - **E** Sometimes my friends and I share one.
 - F My favourite one is a new skirt I bought.
 - **G** I don't but my friends sometimes do.
 - **H** There are customer service desks, too, where you can ask for directions.



EXAM TIPS

- · Read the text quickly to get a general idea of what it is about. Ignore the gaps for now.
- Choose the best sentence (A-H) for each gap, and when you have chosen all the answers, read through the whole text again to check it makes sense.



Match the highlighted words and phrases in the article to the meanings.

- 1 expensive, comfortable or beautiful
- 2 one of the parts that something is divided into
- 3 an area that has a special character which makes it different from others
- 4 another word for a shopping centre
- 5 how big something is



GRAMMAR

a no

a much

3 There are so

a much

a plenty

6 There were

a much

would be

a plenty

a no

a any

Choose the correct word.

2 They wanted to buy

my brother and me.

1 Last week my parents visited

4 They asked the shop assistant

in the shop at the moment.

5 He said that there weren't

Determiners

b any

b some

b many

b plenty

b any

b plenty

7 There was an animal game, but he didn't think it

fun for me.

b much

8 But then they looked online and they found

of games to choose from.

b several



shops.

c several

computer games for

c plenty

c a lot of

c a lot of

c several

c no

c many

c some

action games

questions.

games to choose from.

car race games either.

Choose the correct sentence in each pair.



- **⊙** 1 a Do you have free time on Saturday?
 - **b** Do you have any free time on Saturday?
 - 2 a My brother spends much money on clothes.
 - **b** My brother spends a lot of money on clothes.
 - **3** a Ben bought two shirts and some jeans.
 - **b** Ben bought two shirts and jeans.
 - 4 a I have so much shoes!
 - **b** I have so many shoes!
 - **5 a** If you have any questions, talk to customer services.
 - **b** If you have some questions, talk to customer services.

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	<u>U.</u>	1.1		1

any

3 1

1 Match the questions to the answers.

- **1** Where are my shoes?
- 2 How are you feeling today?
- **3** What's the matter with your phone?
- 4 Did you get Mark's present?
- **5** Can I borrow that, please?
- 6 Where's Marcia?
- **7** Why was he shouting at you?
- a I have no idea. I haven't done anything wrong.
- **b** No, there wasn't anything suitable.
- c This app isn't any good.
- **d** I haven't seen them anywhere.
- e I don't know. Has anyone seen her this morning?
- f You can have it! I don't want it any more.
- g Not any better, really.

R

Choose the correct answer.

- 1 I haven't made anything / any good for dinner yet.
- 2 Emily Johnson isn't at our school any longer / any good. She moved last term.
- 3 This film isn't *any more* / *any good* let's watch something different.
- 4 Has anyone / any got a pen?
- **5** There isn't *anything | anywhere* in the fridge. Can we go out for dinner?
- 6 My test results this term weren't any good / any better than last term.
- 7 Leonardo Di Caprio still hasn't won anything / any Oscars.
- 8 I don't mind where we go anywhere / anything away from here!



2 Complete the conversation with the words from the box. Use each word once only.

a lot of any many much no plenty several some some

- A: Hi! Can I help you?
- **B:** Yes, I'd like ¹______ information about an extra piece of equipment I need for my mobile phone.
- **A:** OK, which one? We have ² extras here!
- **B:** My friend said that there are ³______batteries that last a long time between charging them. I have a battery at the moment but it lasts hardly ⁴______ time at all.
- **A:** Well, it depends what you do with your phone. battery lasts forever!
- B: I know, but my friend said it gives
 - 6_____charges.
- **A:** Ah, I know! It's called a power box, I think. I've got them in ⁷______ of different colours.
- **B:** That's it. How ⁸______ power does it have?
- **A:** I think it has three charges in it. I have a more expensive model that has ⁹ more charges about 20 I think.
- **B:** No, I think that three is enough. Thanks! I'll take it!



1 Read the title of the article. Where do you think the three teenagers in the article like shopping most? Read the article quickly and check your ideas.





Find adjectives in the article which describe the following:

- 1 something to wear on your feet (text 1)
- 2 a place where you can buy things in a market (text 1)
- 3 something which helps you tell the time (text 2)
- 4 goods you can buy online (text 2)
- 5 a large shop where you can buy a lot of different things (text 3)
- 6 a place where you can have something to eat and drink (text 3)

- 3 Where's your favourite place to buy things and why? How would you describe it? Think about what you can find or do there and make some brief notes.
- Write about your favourite place to shop. Include some of the adjectives from the texts in Exercise 1. Write about 80 words. Remember to check your spelling and grammar.

2

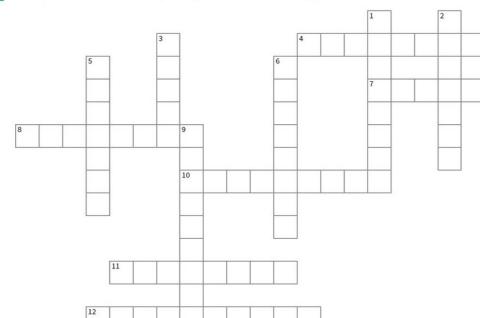
BEST FRIENDS FOREVER

VOCABULARY

Personality adjectives



1 Complete the crossword, using the clues on the right.



This describes someone who

- 1 is reasonable and has good judgement.
- 2 wants something that somebody else has.
- **3** always supports and likes someone.
- 4 has a natural skill for something.
- 5 worries about things.
- 6 makes you feel angry.
- 7 shows little thought or judges things badly.
- 8 likes being with people.
- 9 is relaxed and not easily upset.
- **10** is easily upset by what people say and do.
- 11 you can trust.
- **12** always thinks of how to make other people happy.



Choose the correct answer.

- 1 Susie is such a sensible / sensitive girl. She cares too much about what people think.
- 2 Ben's got loads of friends. He's very loyal / sociable.
- **3** Jake was very *sensible / sensitive* and went to bed early the night before his test.
- **4** My friend is *annoying / reliable* because he keeps changing the date of his party.
- **5** Yesterday we laughed so much about little things we were really *silly / talented*.
- **6** My test is tomorrow and I feel *anxious / reliable* because I haven't studied.
- 7 Duncan is so *anxious / thoughtful* he's always very kind to other people.
- 8 Frank is a *loyal / reliable* student he always does his homework on time.



	ch teen	each	describe	to o	box	the	from	word	se a	Choo	3
--	---------	------	----------	------	-----	-----	------	------	------	------	---

1	
	/

anxious	annoyin	g easyg	oing	jealous
loyal	reliable	sensible	sens	itive
silly	sociable	talented	thou	ıghtful

I make sure I do something when I say I'll do it.
I sometimes feel unhappy and angry if someone has something I want.
I'm worried about the maths test tomorrow – I haven't done enough work. 3
I love hanging out with friends and being with people.
I really don't mind which film we see – both are probably good. 5
I get upset very easily by things people do or say to me.

1	
I	never say anything bad about friends to other people and
1	always keep people's secrets.

I'm lucky because it isn't hard for me to draw really great

Q		
0		
-		

pictures of people.

READING

- Read the title of the article. What do you think the four friends like about their BFF (best friend forever)?
- Now read the article quickly. Are your ideas there?

MY BEST FRIEND FOREVER

KENNEDY

'Ruth's a real friend. We don't spend all our time together, but she's there when I need her and she's very loyal. Last term, a girl in my class posted unpleasant things about me on my social media page. Some people believed them and were unkind to me. Ruth wasn't. She wasn't afraid of telling everyone that what the girl said wasn't true. She told me to unfriend the girl and I did. Ruth and I like chatting about things we're interested in doing. We both love dancing and listening to music. Sometimes Ruth comes on holiday with me and my family - that's fun!'



'My best mate is Angelo. He's from Italy and when he first arrived here, he was anxious about not being able to speak English very well. Some people laughed at the way he spoke, which I didn't think was very kind, so I helped him with his English after school and we became friends. We like playing football and going swimming in the river. He's a really thoughtful guy. When he goes back to visit family in Italy, he always brings me a present when he returns - usually something to eat because he knows I'm really keen on Italian food!'



OLIVIA

'For me, a true friend is someone who shows their friendship rather than just tells you they're your friend but then doesn't act that way. I'll give you an example: in art class one day, I drew a silly picture of my teacher. It wasn't unkind. I just really like drawing people and making funny pictures. Anyway, it dropped out of my bag and the teacher found it and was unhappy about it. My friend Jenny went to the head teacher's office and said she drew it because I was already in trouble for something else! That probably wasn't very sensible, but Jenny was good to me that day and I'll never forget it.'

ADAM

'Hanging out with Jake's great fun. We're both crazy about gaming, so we spend a lot of time trying to win! Jake's really good at games, but I don't mind losing, because we always have a great time. He's a really talented skateboarder, too - he's amazing to watch. He's teaching me a few tricks at the moment. I don't feel very confident yet, but he's really kind and patient. I'll never be as good as he is at skateboarding, but he's a brilliant teacher!'



3	Read the sentences below. Read the article again
	and decide if each sentence is correct or incorrect
	Write C for correct or I for incorrect.

- 1 Kennedy did something kind for her friend Ruth at school.
- 2 Ruth wasn't scared of people in her class.
- 3 Angelo likes to do nice things for Chris.
- 4 Olivia's friend Jenny did something wrong.
- 5 Olivia felt that Jenny was cruel for talking to the head teacher.
- 6 Adam doesn't think it's a problem when Jake wins games.

	Л
	4
-V	

Match the highlighted words in the article to the meanings.

- 1 a friend
- 2 not nice or enjoyable
- 3 behave
- 4
- 5

•	part of the school year	
	can wait without feeling angry	

(swim) in the sea.



Complete the sentences with the -ing form of the verb in brackets.

1 The teacher doesn't mind					
	(describe) grammar rules	again.			
2	My friend Nathan enjoys	(run)			
	early in the morning with	his dad.			
3		(do) homework at			
	the weekend.				
4	(go) on holiday is good for you				
		(clean)			
	my bedroom for me.	,			
6	Yvonne likes	(meet) new people			
	because she's very sociable.				
7	ew things helps our				
	brains stay young and healthy.				
8	- 11 1	-			
	the seaside because she h	-			

Jeorge	50
10 UNIT 2	

R	2	Write sentences. Use the correct form of the verbs.
		• I. I. / I / /

O Julia / love / make / a big breakfast for her parents. Julia loves making a big breakfast for her parents.

- 1 Mikey / can't stand / go / food shopping.
- 2 Ella / not really like / watch / horror films.
- 3 Jade / enjoy / send videos / to her friends.
- 4 Morgan / like / play / basketball / with his friends after school.
- 5 Philippa / not mind / stay / home alone.
- 6 Harry / hate / listen to / rock and pop music.
- 7 Maria / tired of / live / on her own.
- 8 Jordan / doesn't enjoy / shop / with his sisters.

Match the adjectives to the prepositions.

	-		
1	afraid	а	on
2	good	b	at
3	keen	 C	in
4	crazy	d	about
5	interested	е	of

Complete the text with a preposition from A and a verb from B. Use the -ing form of the verb.

A should say in safe some

A	about	at	ın	of	on	
В	catch	do	have	play	walk	
Му	friends a	nd I are	interest	ed ¹		
the	same thi	ings. W	e are all r	eally craz	у	
2		t	he same :	sports. We	e're all keen	
3		a	game of	basketba	ll together	
wh	enever w	e can –	even the	ones who	aren't	
ver	y good 4			the ball. S	Sometimes	
we	play for h	nours a	nd finish	very late!	Then,	
Mum collects me because she knows I'm afraid						
5		h	ome in tl	ne dark or	n my own.	

5 Correct the mistakes in these sentences or put a tick (✓) by any you think are correct.

1 Write letters is a very old-fashioned thing to do now.

2	1	like	see	my	friends	at	the	wee	kend	s.
---	---	------	-----	----	---------	----	-----	-----	------	----

- 3 I'm quite good at making new friends.
- 4 We enjoy spend time together because it's fun.
- 5 We like doing homework or study together.
- 6 What do you like doing with your friends?





VOCABULARY

Prefixes: un- and dis-



Write the negative form of the verb or adjective in brackets to complete the sentences.

when he gave us extra homework. (kind) This room smells Let's open the window. (pleasant) You were getting that question in the quiz – it was hard. (lucky) I with you: most football players earn too much money. (agree) Zak suddenly from the party (appear) This programme is so Let's watch something else. (interesting) Maria looked quite this	1	I thought our teacher wa	S	
the window. (pleasant) You were getting that question in the quiz – it was hard. (lucky) I with you: most football players earn too much money. (agree) Zak suddenly from the party (appear) This programme is so Let's watch something else. (interesting) Maria looked quite this				
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in the quiz – it was hard. (lucky) 4				
in the quiz – it was hard. (lucky) 4	3	You were	getting th	nat question
players earn too much money. (agree) 5 Zak suddenly from the party (appear) 6 This programme is so Let's watch something else. (interesting) 7 Maria looked quite this				
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 (appear) This programme is so Let's watch something else. (interesting) Maria looked quite this 	5	Zak suddenly	from	the party.
watch something else. (interesting) 7 Maria looked quite this				
7 Maria looked quite this	6	This programme is so		Let's
		watch something else. (in	nteresting)	
morning What's wrong? (happy)	7	Maria looked quite		this
morning. what a wrong. (happy)		morning. What's wrong?	(happy)	
8 I really this kind of TV	8	I really	this kind of	TV
programme. Everyone shouts in them!		programme. Everyone sh	outs in the	m!
(like)		(like)		
9 Benjy Eva on social media	9	BenjyE	va on socia	l media
because she isn't nice to him. (friend)		because she isn't nice to	him. (friend	1)





Complete the conversations with one of these verbs or adjectives, or its negative form. There are two words which you don't need to use.

we need	more at t	the week	end.	
B: Me too! I	t was rea			and
A: I love my	friends.	SO		to have
B: No, I real	ly		it. It's diff	icult
A: Do you k very quie	now wha t today.	t's wrong		
know wh	y. neet my i	friend Nic	ck?	
	A: I don't the we need B: I much! A: I loved re B: Me too! It I learned A: I love my B: Same here them. A: Do you li B: No, I real and I don A: Do you key very quies B: Well, I knew wh A: Did you re	interesting kind A: I don't think we have need more at the we need more at the second	A: I don't think we have enou we need more at the weekers: I with you much! A: I loved reading this book. B: Me too! It was really I learned a lot. A: I love my friends. B: Same here! We're so them. A: Do you like geography? B: No, I really and I don't understand it. A: Do you know what's wrong very quiet today. B: Well, I know she's know why. A: Did you meet my friend Nice	A: I loved reading this book. B: Me too! It was really I learned a lot. A: I love my friends. B: Same here! We're so them. A: Do you like geography? B: No, I really it. It's diff and I don't understand it. A: Do you know what's wrong with Maggivery quiet today. B: Well, I know she's bu

things about you.

LISTENING



You will hear an announcement about writing an article for a website. Tick (✓) the topics you think the announcement will include.

what the article should be about where people can read the article how many words the article should be examples of what to include when the article should be finished

2 Listen and check your answers.



Ø

PREPARE FOR THE EXAM

Listening Part 3

Listen again. For each question, write the correct answer in the gap. Write one or two words, or a number or a date or a time.

Write an article about friendship

	na neonle's
IS Griarigi	ing people c
g friends' on their o	own web
	of
their help.	where an
ids of you have	with
longer thar words.	1
	their help. nds of you have



EXAM TIPS

- Look at the six gaps in the notes before you listen.
- Consider possible answers, but do not write them in the gaps before listening.

FUN AND GAMES

VOCABULARY

Sports phrases

1			
	-		١
		₹	
L		٠,	/
3	•		

Write the letters in the correct order to make

0	neetr	enter a competition/tournament
1	vieg	
2	onji	
3	sism	
4	teab	
5	soel	
6	niw	
7	ahev	
8	csoer	



Add words from the box to complete the phrases in Exercise 1, as in the example.

a competition/tournament a club/gym a go at something a goal/point a game/match a prize/medal/game/match (someone) the chance the opportunity the other team



Chose the correct answer.

- 1 Jake entered / gave a competition.
- 2 Maria's team scored / won a goal.
- 3 This year I missed / gave the opportunity to go scuba diving. What a pity!
- 4 The captain joined / gave me the chance to play in goal.
- 5 The Jones family have had / joined a gym because they want to get fit.
- 6 David is sad because his team lost / entered the match.
- 7 During our activity week at school, you can have / give a go at lots of different sports.



Complete the sentences with verbs and nouns from Exercises 1 and 2.

1	Sam really wants to
	– then he can wear it round his neck!
2	My dad wants to!
	He's excited about getting fit.
3	Oh no! We're going to
	The other team are much better.
4	Do you want to
	surfing? You can borrow my board if you like.



Mark and his football team are raising money for their sports club. Here are some things they are doing. Use the prompts to write complete sentences. Use the present simple.

- 1 In our football team / everyone / give some money / when we score / goal
- 2 Everyone who / enter / tournament / next week / have to pay / €5.00
- 3 Every time / we / have / go / at a new sport / we / give / some money to the sports club
- 4 When we / win / a match / the other team / give / money / to our club

