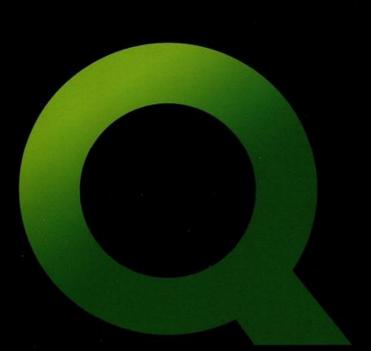
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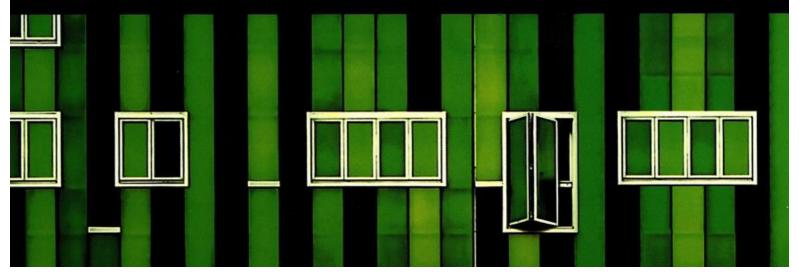
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# Skills for Success READING AND WRITING

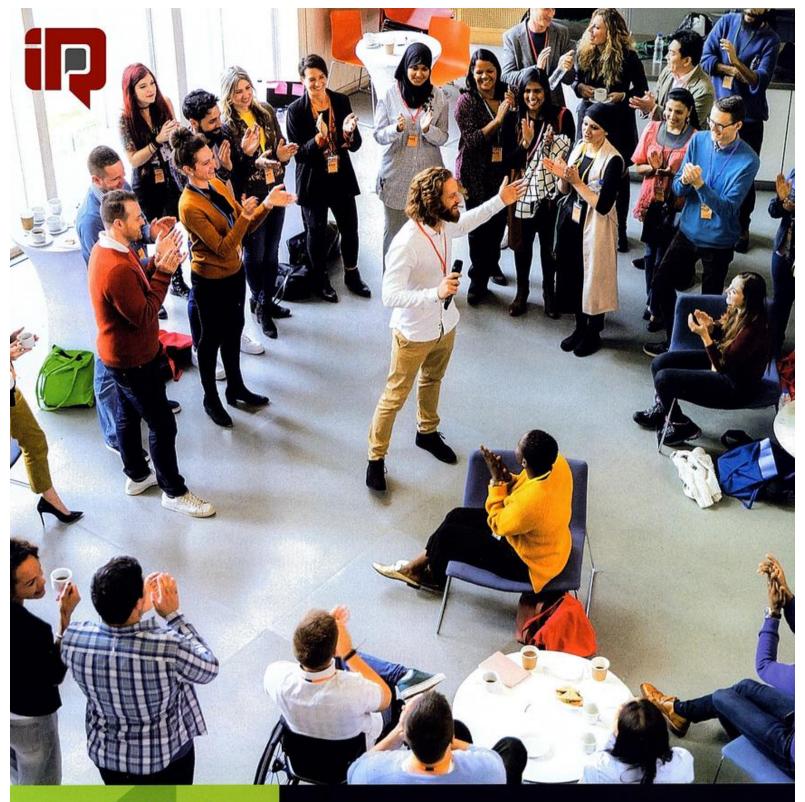
Colin S. Ward | Margot F. Gramer



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Sociology

CRITICAL THINKING

READING

VOCABULARY

WRITING

. . . . . . . . . . . . .

identifying a causal chain

identifying main ideas and supporting details

using the dictionary to identify word forms

organizing and developing a paragraph

real conditionals: present and future





**UNIT QUESTION** 

# How do you make a good first impression?

- A. Discuss these questions with your classmates.
- 1. What qualities do you look for in a friend?
- 2. What is the best way to make a good first impression on a classmate?
  On a boss?
- 3. Look at the photo. Describe the people in the room. Where are they? What is the man standing up doing?
- 1

**B.** Listen to *The Q Classroom* online. Then complete the chart with the suggestions from the box.

be polite	comb my hair	have confidence
keep eye contact	pay attention	remember people's
smile	wear nice clothes	names

How do you make a good first impression?				
Marcus	comb my hair, wear nice clothes			
Yuna				
Felix				
Sophy	*			

**IQ PRACTICE** Go to the online discussion board to discuss the Unit Question with your classmates. *Practice* > *Unit* 1 > *Activity* 1

UNIT OBJECTIVE

Read the articles and gather information and ideas to write a paragraph on how to make a good first impression.

irlanguage

# READING

# READING 1

# Small Talk: A Big Deal

#### **OBJECTIVE**

You are going to read a newspaper article about small talk. Use the article to gather information and ideas for your Unit Assignment.

# PREVIEW THE READING

- A. PREVIEW Read the title and headings and look at the photographs. What do you think "small talk" means? Check (✓) your answer.
  - ☐ talking about important events in your life
  - ☐ talking about things like traffic or weather
  - ☐ talking about your boss and coworkers

#### WRITING TIP

When you do your Quick Write, try to keep writing without stopping. Focus on your ideas.

- B. QUICK WRITE How do you feel when you meet someone new at school or at work? What do you say to make him or her feel more comfortable? Write for 5–10 minutes in response. Be sure to use this section for your Unit Assignment.
- C. VOCABULARY Check (/) the words you know. Then work with a partner to locate each word in the reading. Use clues to help define the words you don't know. Check your definitions in the dictionary.

```
appreciate (v.) \( \mathbb{L} \) impress (v.) \( \mathbb{L} \) offensive (adj.) \( \mathbb{L} \) confidence (n.) \( \mathbb{L} \) lead to (v. phr.) select (v.) \( \mathbb{L} \) opal demonstrate (v.) \( \mathbb{L} \) opal maintain (v.) \( \mathbb{L} \) opal stranger (n.) \( \mathbb{L} \) effective (adj.) \( \mathbb{L} \) opal opal \( \mathbb{L} \) opal opal Oxford 3000™ words
```

**IQ PRACTICE** Go online to listen and practice your pronunciation. Practice > Unit 1 > Activity 2

## WORK WITH THE READING



A. INVESTIGATE Read the article and gather information about how to make a good first impression.



- Put a group of **strangers** in a room together, and they'll probably start a conversation. "Hot today, isn't it?" one might say. "You said it," another replies. Soon enough, comments about today's weather will **lead to** other people's weather stories about getting stuck in the rain or trying to stay cool during last week's high of 100 degrees Fahrenheit (37.7 degrees Celsius).
- 2 Why do we talk so much about the weather, and why is it important? When we first meet people, we don't begin by telling them our life story. We start with small talk, a polite conversation about something much less important, like traffic or weather. Sometimes it goes nowhere. We may talk to people in the elevator, at the store, or on the bus, but the conversation quickly ends. Many other times, however, small talk can create something much bigger, including new friendships or even a better job. It just has to be done the right way.

### **New Friends and Jobs**

- Research suggests that small talk can build new friendships. When we begin conversations with new people, we want to feel comfortable, and so do they. We use small talk to find common interests. Weather may lead to more interesting topics like summer fashion or winter foods. Once we have a common interest, a friendship can begin. The more we engage in small talk, the more friends we can make.
- Small talk even helps people get hired and perform better at work. In order to impress at a job interview, you need to bond with the interviewer right away. Effective small talk can make that first impression get you the job. Small talk is equally important after you are hired. In fact, research demonstrates that just five minutes of small talk can lead to more successful business deals. Effective small talk at the office can also help people get promoted<sup>2</sup> more often.

<sup>1</sup> engage in: to take part in something

<sup>&</sup>lt;sup>2</sup> promote: to move someone to a higher rank or more senior job



# As Easy as 1-2-3

- So, how can you make small talk lead to a new friendship, job, or promotion? First off, find common ground. Select something around you that you share with the other person. At a job interview, look around the room for common interests. Perhaps the interviewer has a photo of his children on his desk. "Oh, you have kids, too?" you might ask.
- Next, keep the conversation going. Compliment3 the other person to make him or her feel comfortable and ask questions to show interest: "Oh, you've been to Paris?" Don't do all the talking and avoid saying anything offensive that might make the other person feel awkward. It could create a negative impression and possibly end the conversation.
- Third, maintain eye contact. When you look people in the eye, they feel you appreciate what they are saying. Maintaining eye

contact is important. It makes you appear honest and builds trust. Without trust, a relationship cannot develop4, say experts.

# The Big Question: To Talk or Not to Talk?

- Some people shy away from small talk. They might not have enough confidence to start up conversations with strangers. And let's face it—talking to someone you don't know is not the easiest thing to do! Still, experts say with practice, small talk does get easier, even for the shy ones. You just have to take that first step.
- Other people avoid small talk because they dislike discussing things like traffic, weather, or sports scores. For them, these topics are just too small. However, when you think about it, small talk is anything but small. In fact, it is actually a very big deal!

<sup>3</sup> compliment: to praise or express admiration for someone

<sup>4</sup> develop: to become better and stronger

#### VOCABULARY SKILL REVIEW

Look at the sentences in Activity B. Which of the vocabulary words in bold are nouns? Which are verbs?

B.	<b>VOCABULARY</b>	Here are some words from Reading 1. Read the sentences.
	Then match each	th bold word with its definition below.

- 1. I thought I saw a stranger standing in front of my apartment building, but then I realized it was my friend waiting for me. 2. Smiling can demonstrate to other people that you are a friendly person. Shaking a person's hand is another way to show friendliness. 3. People with confidence usually make better public speakers because they feel very comfortable standing in front of a lot of people. 4. Many people believe Facebook is an **effective** way to keep in touch with family and friends who live far away. 5. When you meet new people in school, it can sometimes lead to friendships that last a lifetime. 6. You should select what you wear to a job interview carefully. What you wear to an interview is very important. I really appreciate my friends. They always give me good advice. 8. Adel wanted to impress the interviewer, so he told him about the important project he worked on. One of the best ways to maintain a conversation is to keep asking questions; then it can easily continue. \_10. Jokes are a great way to "break the ice" when you meet new people, but you should never tell offensive jokes that could make them feel uncomfortable or angry.
- a. (v. phr.) to have something as a result
- b. (n.) the feeling that you are sure about your own beliefs or abilities
- c. (v.) to make someone admire and respect you
- d. (adj.) producing the result that is wanted or intended
- e. (v.) to choose someone or something from similar people or things
- f. (n.) a person you do not know
- g. (v.) to enjoy or to understand the value of someone or something
- h. (adj.) unpleasant or insulting
- i. (v.) to show clearly that something exists or is true
- j. (v.) to continue to have something; to keep something at the same level

**IQ** PRACTICE Go online for more practice with the vocabulary. Practice > Unit 1 > Activity 3

- C. RESTATE Circle the main idea of the article.
- a. Strangers who find themselves together in the same place will probably talk to each other.
- b. Small talk is a polite conversation with strangers about topics like traffic, weather, or sports.
- c. According to experts, there are three important steps to follow when you engage in small talk.
- d. When small talk is done correctly, it can improve people's social and professional lives.
- **D. CATEGORIZE** Read the statements. Write T (true) or F (false). Then correct each false statement to make it true according to the article.
- People do not usually talk about their personal lives with strangers.
- 2. Small talk can happen at the store or on the bus.
- Small talk helps people find shared interests.
- 4. Small talk is only helpful before you get a job.
- 5. Just five minutes of small talk helps employees get promoted.
- \_\_\_\_ 6. You should never ask new people details about their family.
- 7. Some people feel uncomfortable using small talk.
- 8. Effective small talk can leave a bad first impression on others.

#### TIP FOR SUCCESS

Use pronoun referents, such as it and they, to continue an idea in a following sentence.

## E. IDENTIFY Read these sentences from Reading 1. Then answer the questions. Find the sentences in the reading to help you.

1. (Paragraph 1) Put a group of strangers in a room together, and they'll probably start a conversation.

2. (Paragraph 2) It just has to be done the right way.

Who does they refer to?

What does it refer to?

3. (Paragraph 3) When we begin conversations with new people, we want to feel comfortable, and so do they.

Who does they refer to?

4. (Paragraph 6) It could create a negative impression and possibly end the conversation.

What does it refer to?